ST8002 SmartPilot Controller

Operating Guide

Document reference: 81271-1
Date: December 2005

Important Information

About the documentation provided

Welcome to Raymarine SmartPilot. The autopilot system that will steer your boat to a heading automatically, accurately, reliably and comfortably.

SmartPilot documentation is arranged so that you can install, commission and quickly use your SmartPilot, keeping to hand only the information necessary.

- **Installation Sheets** - One per element of the system, these easy to understand sheets guide you through the installation process. These can be discarded once the installation is complete.
- **SmartPilot Commissioning Guide** - Describes how to connect, commission and configure the system. Supplied with systems only.
- **Quick Start Guide** - Once commissioned, use your Smart Pilot right away with this handy guide to the main operations.
- **Operating Guide** - This handbook. Contains a detailed description of the SmartPilot's features and functions.

Warranty

To register your new Raymarine product, please take a few minutes to fill out the warranty card. It is important that you complete the owner information and return the card to us to receive full warranty benefits. You can also register online at **www.raymarine.com**

Safety notices

WARNING: Calibration

We supply this product calibrated to default settings that should provide initial stable performance for most boats. To ensure optimum performance on your boat, you must complete the procedures in *SmartPilot Commissioning Guide* before use.

WARNING: Navigation aid

Although we have designed this product to be accurate and reliable, many factors can affect its performance. As a result, it should only be used as an aid to navigation and should never replace common sense and navigational judgement. Always maintain a permanent watch so you can respond to situations as they develop.

Your Raymarine SmartPilot will add a new dimension to your boating enjoyment. However, it is the skipper's responsibility to ensure the safety of the boat at all times by following these basic rules:

- Ensure that someone is present at the helm AT ALL TIMES, to take manual control in an emergency.
- Make sure that all members of crew know how to disengage the autopilot.
- Regularly check for other boats and any obstacles to navigation – no matter how clear the sea appears, a dangerous situation can develop rapidly.
- Maintain an accurate record of the boat's position by using either a navigation aid or visual bearings.
- Maintain a continuous plot of your boat's position on a current chart. Ensure that the locked autopilot heading will steer the boat clear of all obstacles. Make proper allowance for tidal set – the autopilot cannot.
- Even when your autopilot is locked onto the desired track using a navigation aid, always maintain a log and make regular positional plots. Navigation signals can produce significant errors under some circumstances and the autopilot will not be able to detect these errors.

Product disposal

Waste Electrical and Electronic (WEEE) Directive
The WEEE Directive requires the recycling of waste electrical and electronic equipment.

Whilst the WEEE Directive does not apply to some of Raymarine's products, we support its policy and ask you to be aware of how to dispose of this product.

The crossed out wheelie bin symbol, illustrated above, and found on our products signifies that this product should not be disposed of in general waste or landfill.

Please contact your local dealer, national distributor or Raymarine Technical Services for information on product disposal.

EMC Conformance

All Raymarine equipment and accessories are designed to the best industry standards for use in the recreational marine environment. Their design and manufacture conforms to the appropriate Electromagnetic Compatibility (EMC) standards, but correct installation is required to ensure that performance is not compromised.

Handbook information

To the best of our knowledge, the information in this handbook was correct when it went to press. However, Raymarine cannot accept liability for any inaccuracies or omissions it may contain. In addition, our policy of continuous product improvement may change specifications without notice. As a result, Raymarine cannot accept liability for any differences between the product and the handbook.

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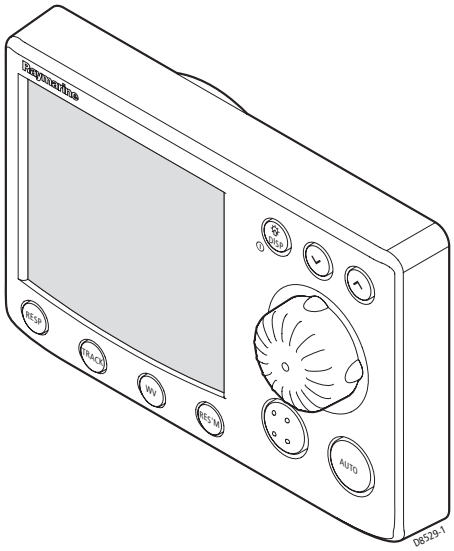
1.1 Introduction



The SmartPilot controller is a SeaTalk® compatible autopilot control unit. It is designed as the main controller for the SmartPilot system.

The SmartPilot controller operates in the following modes:

- **Standby:** SmartPilot off. You have manual control of the boat.
- **Auto:** The SmartPilot steers the boat to maintain a locked heading.
- **Track:** The SmartPilot steers the boat to maintain a track between two waypoints created on a navigation aid.
- **Wind Vane:** The SmartPilot steers the boat to maintain a course relative to a true or apparent wind angle.

The SmartPilot controller also provides:

- automatic tack (AutoTack) in Auto and Wind Vane modes.
- waypoint advance feature in Track mode.

SmartPilot Functions

The functions provided with your SmartPilot system depend on whether the SmartPilot computer contains an internal GyroPlus yaw sensor.

S1G, S2G and S3G systems (with GyroPlus)	Non-G systems (without GyroPlus)
Internal GyroPlus yaw sensor provides enhanced course keeping using AST (Advanced Steering Technology)	Full basic functionality: uses Raymarine steering algorithm without AST
Steering to true and apparent wind in Wind Vane mode	Steering to true and apparent wind in Wind Vane mode
Equipped with AutoLearn, Raymarine's self-learning calibration system	

Extended systems

You can connect the SmartPilot controller to other Raymarine SeaTalk equipment so it can send and receive SeaTalk data:

- it can use waypoint information from a SeaTalk navigation instrument to provide track control.
- it can use boat speed from a SeaTalk speed instrument to optimize track-keeping performance.
- it can use wind information from a SeaTalk wind instrument for Wind Vane steering.

You can also use the SmartPilot with any navigator or wind instrument that transmits National Marine Electronics Association (NMEA) 0183 data.

The SmartPilot control unit can display SeaTalk and NMEA instrument data in a user-defined selection of data pages.

For further information on other connections to your system see *SmartPilot Commissioning Guide.*

1.2 Using the control unit

Switching on and off

All the time that power is applied to the SmartPilot controller, you can use the **disp** button to switch the instrument off and on as follows:

- To switch the SmartPilot controller off, ensure it is in the Standby mode, then hold down the **disp** button for approximately 5 seconds. After this time, a switch off count down of 4 seconds occurs. Keep the **disp** button pressed during this period, to switch off the instrument.
- To switch the instrument back on, hold down the **disp** button for approximately 1 second.

When the power supply is switched off, the SmartPilot controller buttons have no effect.

Notes: **(1)** *Each time power to the SmartPilot controller is switched on, the controller is initially in the on condition. You do not need to use the* **disp** *button to switch the controller on.*

(2) *When the SmartPilot controller is on, the operation of the* **disp** *button will perform other operating functions, as described below.*

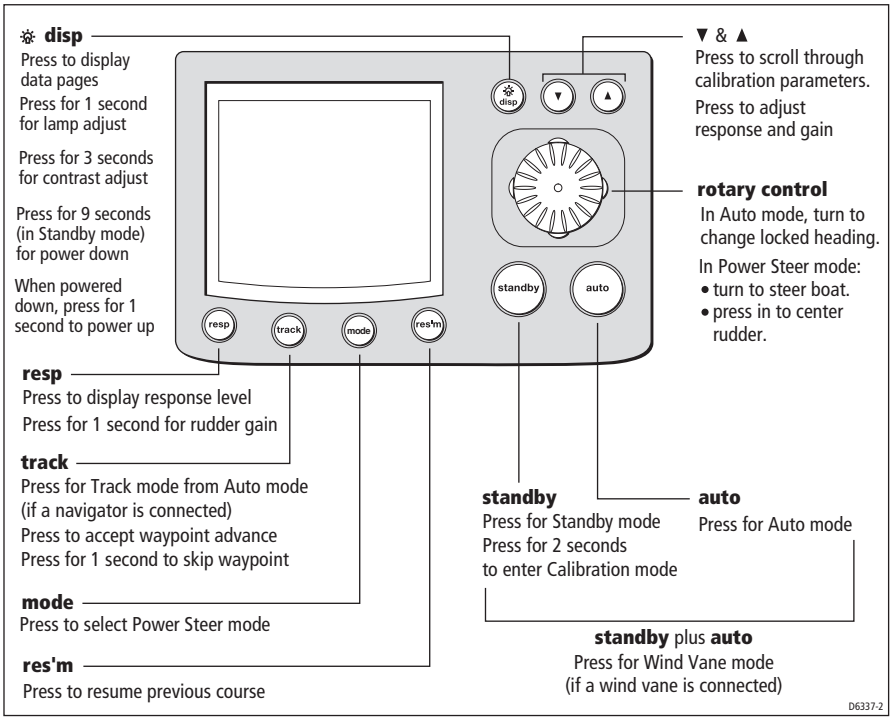
Start-up mode

The SmartPilot always powers up in Standby mode with the display showing the boat's current compass heading.

Note: *You can press* **standby** *at any time to return to manual steering.*

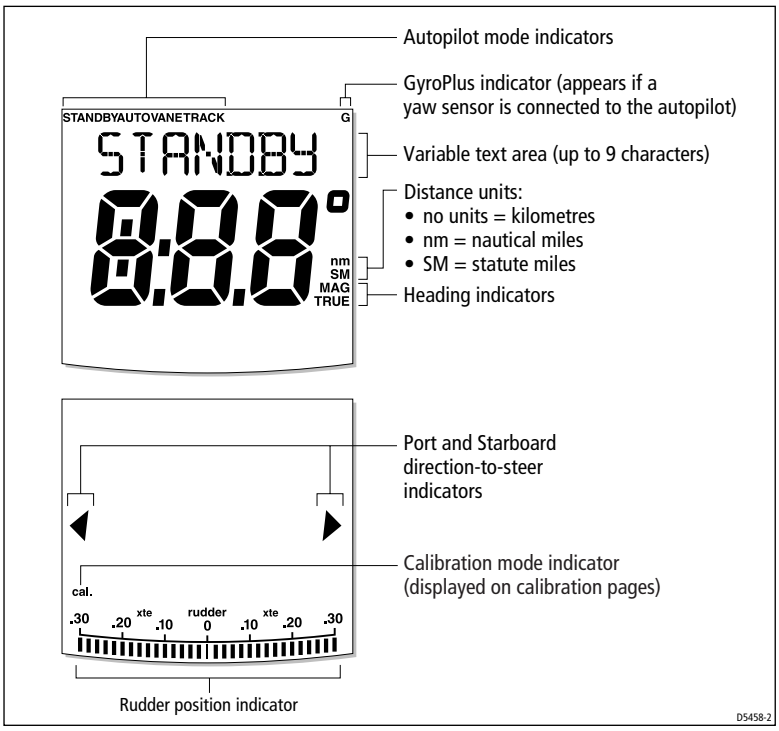
Keypad functions

The SmartPilot is controlled using simple push-button and rotary control operations, all of which are confirmed with a short beep. In addition to the main single-button functions, there are several dual-button operations.



What does the display tell me?

The SmartPilot display screen provides the following information:



The bar graph at the bottom of the screen indicates the current position of the rudder, as measured by the rudder position sensor.

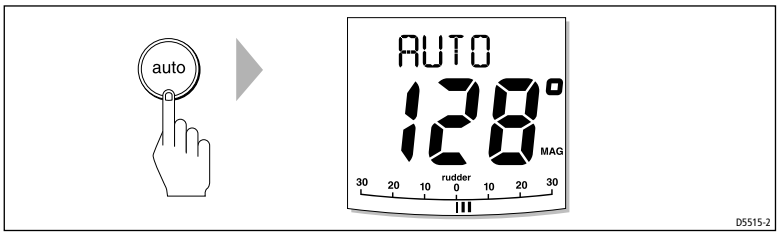
1.3 Using the SmartPilot to steer your boat

CAUTION: Maintain a permanent watch

Automatic course control makes it easier to sail a boat, but it is NOT a substitute for good seamanship. ALWAYS maintain a permanent watch by the helm.

How do I automatically steer to a heading?

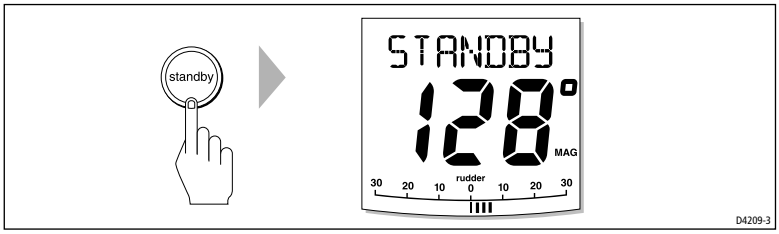
1. Steady the boat on the required heading.
2. Press **auto**.
   The SmartPilot is now in AUTO mode and will steer to the chosen heading, shown on the display. This mode is often known as "point-and-shoot".



How do I return to hand steering?

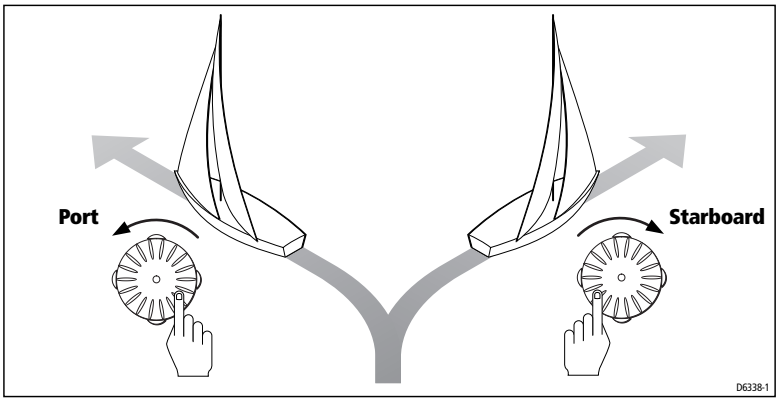
Press **standby** to disengage the SmartPilot:

- in STANDBY mode, you have manual control of the boat and the display shows the boat's current compass heading.



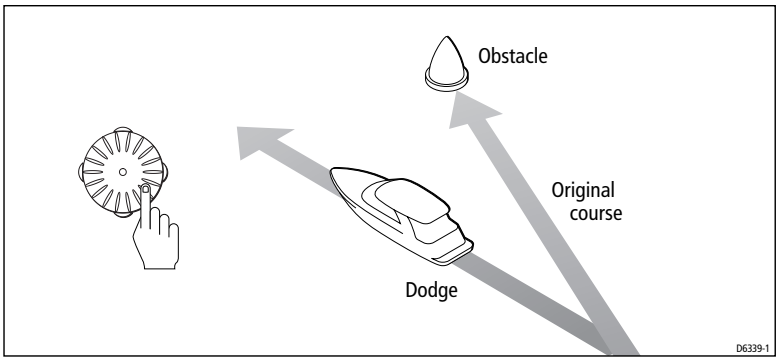
How do I change course in Auto mode?

In Auto mode, use the rotary control to change the locked heading. For example, turn the rotary control anti-clockwise for a course change to port.



Can I dodge an obstacle and then resume course?

To avoid an obstacle when your boat is under autopilot control, you can dodge the obstacle and then resume your previous course.



1. Select a course change in the appropriate direction. For example, turn the rotary control anti-clockwise for a dodge to port.
2. When safely clear of the obstacle, reverse the previous course change (for example, turn the rotary control clockwise).

Can I use the SmartPilot to power-steer my boat?

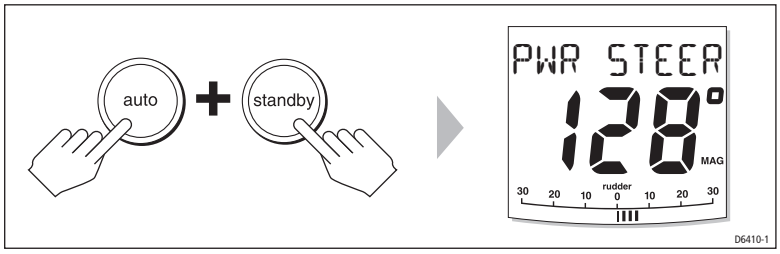
The SmartPilot has an inbuilt Power Steer feature. This gives you direct control of the rudder via the rotary control, in place of the helm. This offers huge benefits over conventional steering. You can set the rudder at a particular angle and the autopilot drive system will keep the rudder at that angle until commanded

otherwise. Power Steer mode includes Quick Center, which will center the rudder at any time, in one simple operation.

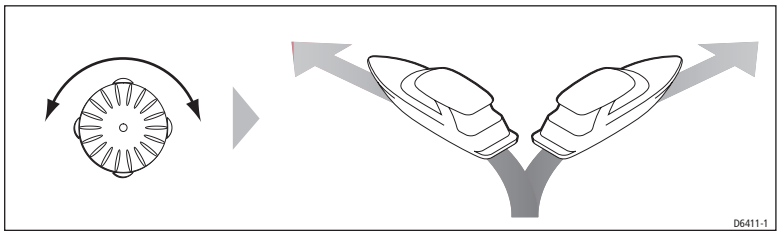
How do I activate power steering?

To activate Power Steer mode:

1. Press **mode**.
2. The display will show PWR STEER, indicating power steer mode is active.



3. Use the **rotary control** to steer the boat. The rudder position is displayed in the bar at the bottom of the display.



How do I quickly center the rudder?

To quickly center the rudder in power steer mode, press and release the **rotary control**.

How do I leave Power Steer mode?

To leave Power Steer mode either:

- press **standby** to return to manual steering via the helm.
- press **auto** to proceed on the current heading under autopilot control.

1.4 How do I adjust the performance of my SmartPilot?

The principal method of adjusting the performance of SmartPilot systems is by changing the response level. This is the only user adjustment you should need to make to your SmartPilot on a regular basis.

The response level controls the relationship between the SmartPilot's course keeping accuracy and the amount of helm/drive activity. When you turn on your SmartPilot it will always be at the default level. (This level can be adjusted in User Calibration *see page 23)*

When you require extra tight course keeping (e.g. for pilotage in confined and sheltered waters), increase the setting. If you want to minimize drive activity and conserve battery power, decrease the setting.

You can make temporary adjustments to the response level when using your SmartPilot on a day-to-day basis. By doing this you can match performance to conditions as they occur.

Note: *You will lose these temporary changes to response level whenever the system is powered off. You can make permanent adjustments in User Calibration (See page 23). This determines the default power-up response level.*

Adjusting performance – S1G, S2G and S3G systems

S1G, S2G and S3G systems have 9 levels of response:

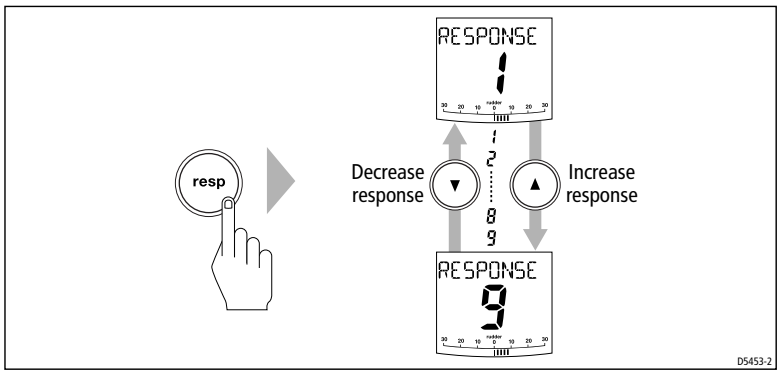
- **level 9 to 7** give the tightest course keeping and greatest rudder activity (and power consumption). This can lead to a rough passage in open waters as the SmartPilot may 'fight' the sea.
- **levels 6 to 4** should give good course keeping with crisp, well controlled turns under normal operating conditions.
- **level 3 to 1** minimizes the amount of pilot activity. This conserves power, but may compromise short-term course-keeping accuracy.

With these points in mind, you should use the following procedure to make temporary adjustments to the response level when required:

1. Display the RESPONSE screen by pressing the **resp** button momentarily.

Note: *The* RESPONSE *screen is set as a default data page (see SmartPilot Commissioning Guide) so you can also access it by pressing* **disp** *and then scrolling through the data pages.*

2. Press the **up** or **down** arrow buttons to change the response level.



3. Press **disp** or wait for 5 seconds to return to the previous display.

Adjusting performance – Non-G systems

Non-G SmartPilot systems have three different response levels:

- **Response Level 1: AutoSeastate on (Automatic deadband)**

  The SmartPilot will gradually ignore repetitive boat movements and only react to true variations in course. This provides the best compromise between power consumption and course keeping accuracy.
- **Response Level 2: AutoSeastate off (Minimum deadband)**

  This setting provides tighter course keeping but will lead to increased power consumption and drive unit activity.
- **Response Level 3: AutoSeastate off + yaw damping**

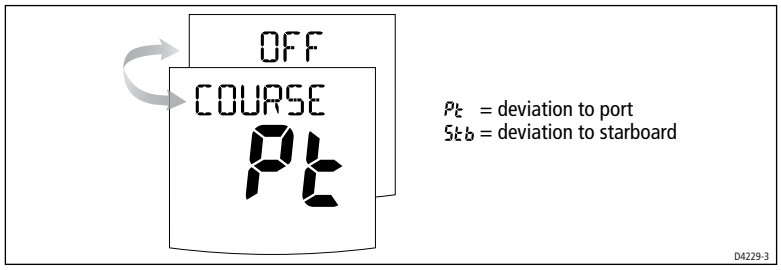
  This setting provides the tightest possible course keeping by introducing counter rudder yaw damping You can adjust the counter rudder setting in Dealer Calibration (see *SmartPilot Commissioning Guide*).

To make a **temporary** change to the response setting:

1. Display the RESPONSE screen by pressing the **resp** button.
2. Press the up arrow or down arrow buttons to change the response between levels 1 to 3.
3. Press **disp** or wait for 5 seconds to return to the previous display.

Note: *You will lose these temporary changes to response level whenever the system is powered off. You can make permanent adjustments in User Calibration (see page 23).*

Off Course warning



The SmartPilot warns you when you have been off course from the locked heading for longer than 20 seconds. It shows whether the deviation is to port or starboard.

Note: *The default off course angle is set at 20°. You can adjust this angle in Dealer Calibration (see SmartPilot Commissioning Guide).*

1. To cancel the off course warning, press **standby** to return to manual steering.
2. Check whether your boat is carrying too much sail, or whether the sails are badly balanced. You can usually significantly improve course keeping by improving the sail balance.

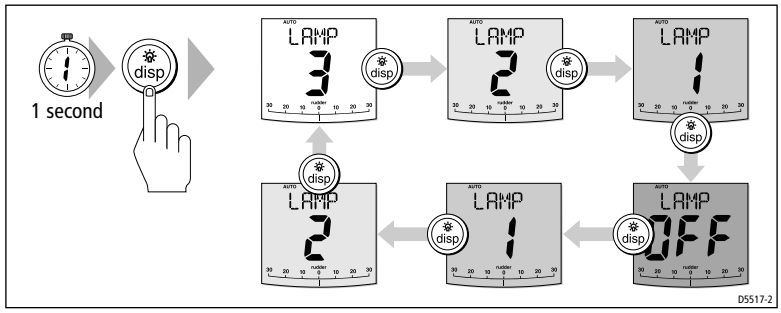
Note: *The SmartPilot also clears the warning if the heading recovers or if you change course.*

1.5 Can I adjust the display lighting & contrast?

How do I adjust the lights?

You can adjust the display and keypad lighting by:

1. Pressing **disp** for 1 second from any mode to access the LAMP screen and turn on the lights.
2. Press the **disp** button to cycle through the possible illumination settings: LAMP 3 (the brightest setting), LAMP 2, LAMP 1, OFF, LAMP 1, LAMP 2, LAMP 3 and so on:
   - as you change the setting, the illumination on any other SeaTalk instruments or control units will also change.



3. The display automatically returns to the previous mode if you do not press a button for 10 seconds:
   - if you press another mode button within 10 seconds you will select the mode assigned to that button (for example: **auto** selects Auto mode, **standby** selects Standby mode).

   Notes: **(1)** *You can also adjust the lighting level from any other SeaTalk instrument or control unit.*

   (2) *When you switch off the unit you lose any changes you have made to the lighting level.*

How do I adjust the contrast?

To set the display contrast level:

1. With the autopilot in Standby mode, press the **disp** button for one second to access the LAMP screen.
2. Press the **disp** button for one second again, to display the CONTRAST screen.
3. Use the **up** and **down** arrow buttons to set the required contrast level (from 1 to 15).
4. The display automatically returns to the previous mode if you do not press a button for 10 seconds:

Note: *if you press another mode button within 10 seconds you will select the mode assigned to that button (for example:* **auto** *selects Auto mode,* **standby** *selects Standby mode).*

Chapter 2: Advanced Operation

2.1 How do I follow a route set on a Chartplotter?

CAUTION: Safety in Track mode
Track mode provides accurate track keeping even in complex navigational situations. However, it is still the skipper's responsibility to ensure the safety of their boat at all times through careful navigation and frequent position checks. Track mode assists precise navigation and removes the tasks of compensating for wind and tidal drift. However, you MUST still maintain an accurate log with regular plots.

In Track mode, the SmartPilot maintains a route between waypoints created on a navigation system. It makes any course changes necessary to keep your boat on course, automatically compensating for tidal streams and leeway.

Track mode is available only if you have connected the SmartPilot to a suitable navigation system providing SeaTalk or NMEA information. *(See SmartPilot Commissioning Guide for connection details)*

Your SmartPilot system can receive route information from:

- a SeaTalk navigation instrument or chartplotter.
- a navigation system transmitting data in NMEA 0183 format.

How do I activate Track mode?

CAUTION: Make suitable preparations for entering track mode
When you enter Track mode, the SmartPilot will bring the boat onto the track in a controlled way. The closer the boat is to the correct heading and track, the quicker it will settle the boat onto the new course. To avoid an unexpected turn, align the boat approximately with the required track before entering Track mode.

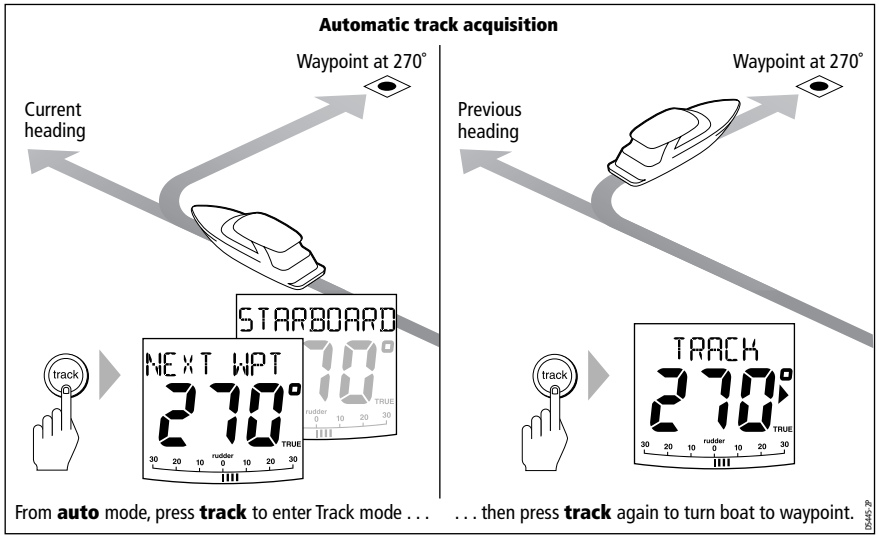
Starting with the SmartPilot in AUTO mode and your chartplotter following a route.

1. Press **track** to enter Track mode.
2. Wait for the warning to sound.
   The display will show the bearing to the next planned waypoint and the direction in which the boat will turn to reach this waypoint.

3. If it is safe for the boat to turn onto the new course, press the **track** button:
   - the SmartPilot will turn the boat onto the new course.
   - the display will show the heading required to achieve the required track.

Notes: **(1)** *The rate of turn when in Track mode is set using the* TURN RATE *calibration setting. Adjust this as appropriate for optimum comfort.*

(2) *If the boat is more than 0.3 nm from the track, the Large Cross Track Error warning will sound (see page 14).*



How do I leave Track mode?

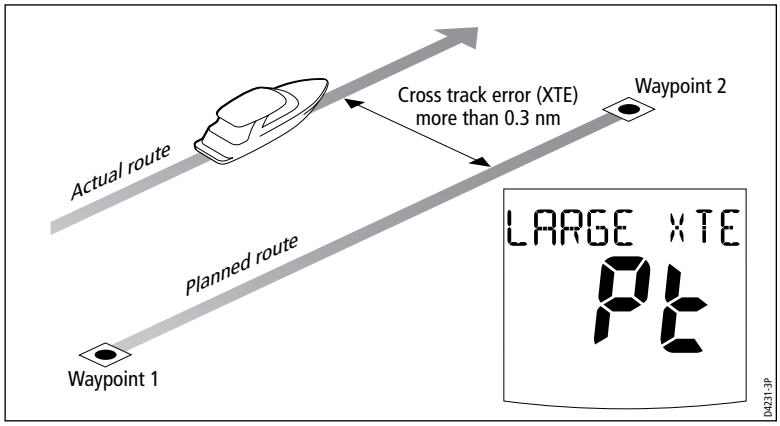
You can leave Track mode at any time by:

- pressing **auto** to return to Auto mode.
- pressing **standby** to steer manually in Standby mode.

What is Cross track error?

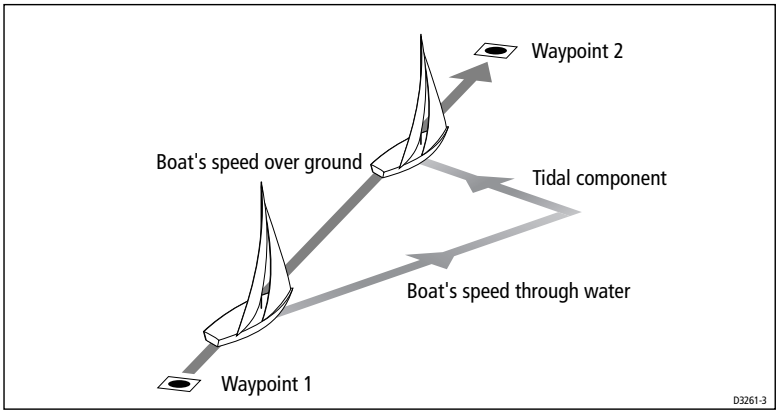
Cross track error (XTE) is the distance between the current position and a planned route. The SmartPilot receives the cross track error information from the navigation equipment, and displays the XTE in nautical miles (nm), statute miles (SM) or kilometres (km).

If the cross track error is greater than 0.3 nm, the SmartPilot will sound the Large Cross Track Error warning and show whether you are to the port (Pt) or starboard (Stb) of the planned track.



Tidal stream compensation

Under most conditions, the SmartPilot will hold the selected track to within ±0.05 nm (300 ft) or better. It takes account of the boat's speed when computing course changes to ensure optimum performance.



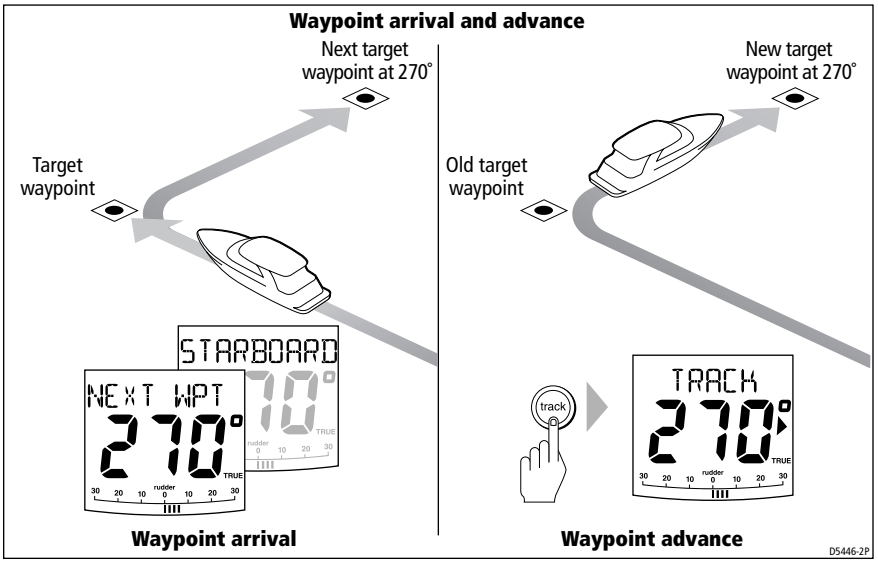
How do I dodge an obstacle in Track mode?

In Track mode you still have full control from the keypad. You can make a dodge maneuver by using the **rotary control** to select the desired course change.

On making a dodge maneuver, the autopilot will revert to AUTO mode. Once you are safely past the obstacle, reinitiate Track mode to continue on your planned route.

What happens when I arrive at a waypoint?

As the boat arrives at the target waypoint the chartplotter will select the next target waypoint and transmit this to the SmartPilot. It will then detect the new target waypoint name, sound a Waypoint Advance warning and display the Waypoint Advance (NEXT WPT) screen. This shows the new bearing to the next waypoint and the direction the boat will turn to acquire the new track.



How do I get to the next waypoint in a route?

When the Waypoint Advance warning sounds, the SmartPilot suspends Track mode and maintains the current boat heading.To advance to the next waypoint:

1. Check that it is safe to turn onto the new track.
2. Press the **track** button. This will cancel the Waypoint Advance warning and turn the boat towards the next waypoint.

Note: *If you do not press* **track** *to accept the Waypoint Advance, the SmartPilot will maintain the current heading and continue sounding the warning.*

How do I skip a waypoint? (SeaTalk chartplotters)

If you want to advance to the next waypoint **before** you have arrived at the target waypoint, you can skip a waypoint by pressing **track** for 1 second. The display will then show the Waypoint Advance screen for the next waypoint. Check it is safe to turn, then press **track** to turn the boat towards the next waypoint.

WARNING: Ensure navigation safety

Skipping a waypoint will take you straight to the next waypoint. Check your navigation before making the turn.

What is the Waypoint Advance warning?

The SmartPilot activates the Waypoint Advance warning (NEXT WPT?) in Track mode whenever the target waypoint name changes. This occurs when:

- you select automatic acquisition by pressing **track** from Auto
- you request waypoint advance by pressing **track** for 1 second in Track mode (with SeaTalk navigators only)
- the boat arrives at the target and the navigator accepts the next waypoint
- you activate the Man Overboard (MOB) function (see *page 22*)

When the warning sounds, the SmartPilot continues on its current heading but displays:

- the bearing to the next waypoint
- the direction the boat will turn to take up that bearing

How do I respond to a Waypoint Advance warning?

To respond to a Waypoint Advance warning:

- check that it is safe to turn onto the new **track**, then press track to accept the waypoint advance
- alternatively, you can cancel the warning without accepting the waypoint advance by pressing:
  - **auto** to continue on the same heading, or
  - **standby** to return to manual control

What happens when I get to the end of the route?

The SmartPilot displays the ROUTE COMPLETED warning when you have reached the last waypoint on a route in Track mode.

- press **auto** to continue on the same heading.
- or press **standby** to return to manual control.

2.2 Using Wind Vane mode – sail boats

Note: *You can only select Wind Vane mode if the SmartPilot is receiving suitable SeaTalk or NMEA wind direction information.*

What is Wind Vane mode?

When the SmartPilot is in Wind Vane mode it uses the fluxgate compass as the primary heading reference. As changes in the true or apparent wind angle occur, it adjusts the locked heading to maintain the original wind angle.

Wind information

To use Wind Vane mode, the SmartPilot must receive wind information from one of the following sources:

- SeaTalk wind instrument connected to the autopilot via SeaTalk
- NMEA wind instrument
- Raymarine pushpit wind vane connected via a SeaTalk interface

True and apparent wind

SmartPilots can maintain a course relative to either an apparent or true wind angle in Wind Vane mode

The default setting is apparent wind. If required, you can change this to true wind in User Calibration (see *page 23*).

WindTrim

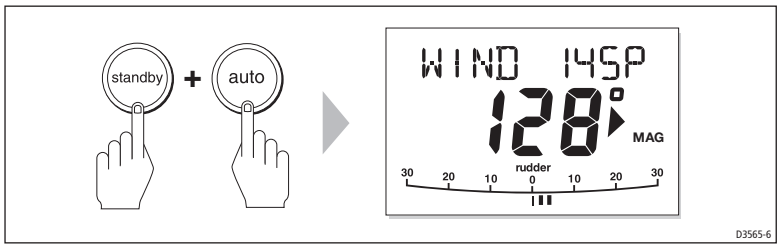
In Wind Vane mode the SmartPilot uses WindTrim to eliminate the effects of turbulence and short term wind variations. This provides smooth and precise performance with minimal power consumption. You can adjust the wind response (WindTrim) level in User Calibration (see *page 23*) to control how quickly the SmartPilot responds to changes in the wind direction. Higher wind trim settings will result in a pilot that is more responsive to wind changes.

How do I select Wind Vane mode?

You can select Wind Vane mode from either Standby or Auto mode:

1. Steady the boat onto the required wind angle.
2. Press **standby** and **auto** together to select Wind Vane mode and lock the current wind angle:
   - the display shows the locked heading (e.g. 128°) and the wind angle (e.g. WIND 145P indicates an wind angle of 145° to port)

- if the SmartPilot does not enter Wind Vane mode, it is not receiving wind data - check the instrument and connections



3. In Wind Vane mode, the SmartPilot will then adjust the boat's heading to maintain the locked wind angle.

How do I leave Wind Vane mode?

You can leave Wind Vane mode by:

- pressing **auto** to return to Auto mode.
- pressing **standby** to return to manual control.

How do I adjust the locked wind angle

You can adjust the locked wind angle by using the **rotary control** to change course. For example, to bear away when the boat is on a starboard tack:

- turn the **rotary control anti-clockwise**– the locked wind angle and locked heading will both change.
- the autopilot will then adjust the locked heading as required to maintain the new wind angle.

Note: *Because turning the boat affects the relationship between the true and apparent wind angles, you should only use this method to make minor adjustments to the wind angle. For major changes, return to Standby mode, steer onto the new heading, then reselect Wind Vane mode.*

How do I dodge an obstacle in Wind Vane mode?

In Wind Vane mode you still have full control from the keypad. You can make a dodge maneuver by using the **rotary control** to select the desired course change.

After you have avoided the hazard, you can cancel the dodge course change by making an equal course change in the opposite direction.

What is a Wind Shift warning?

If the autopilot detects a wind shift of more than 15° it will sound the wind shift warning and display the WIND SHIFT message:

- To cancel the warning, and retain the existing wind angle and new heading, press **standby** and **auto** together.
- Alternatively, to cancel the warning and return to the previous heading:
  - adjust the locked wind angle using the **rotary control**.
  - press **standby** to return to hand steering, steer onto the required heading, and press **standby** and **auto** together to return to Wind Vane mode with the new wind angle.

Operating hints for Wind Vane mode

- Always trim your sails carefully to minimize the amount of standing helm.
- Reef the headsail and mainsail a little early rather than too late.
- In Wind Vane mode the SmartPilot will react to long-term wind shifts, but will not correct for short-term changes such as gusts.
- In gusty and unsteady inshore conditions, it is best to sail a few degrees further off the wind so that changes in wind direction can be tolerated.

2.3 How do I display boat data?

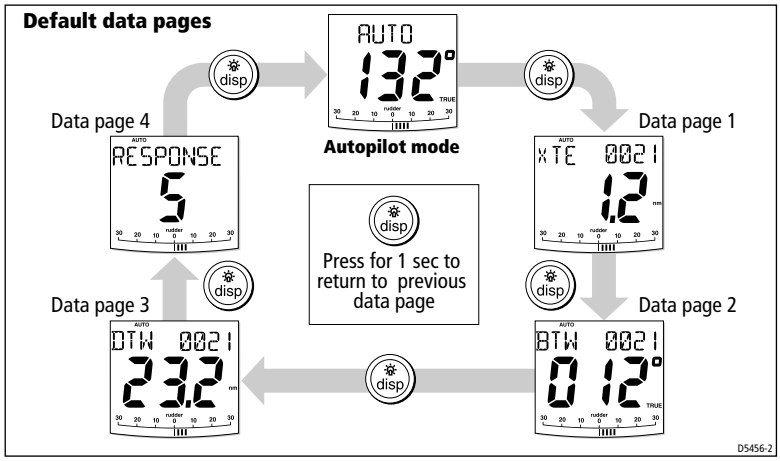
Use the **disp** button to show 'data pages' of SeaTalk or NMEA data:

1. Press **disp** to access the first data page, and press it again to cycle through each data page in turn:
   - when you cycle past the last data page, the display returns to the current SmartPilot mode screen (for example, AUTO).
   - 4 data pages are set in the factory as a default (see diagram): within User setup you can select up to 15 pages and control the information they display (see *SmartPilot Commissioning Guide*).

Notes: **(1)** *If the SmartPilot system cannot obtain the required information, the data page will show dashes instead of a value.*

(2) *The direction-to-steer arrows relate to the data page information.*

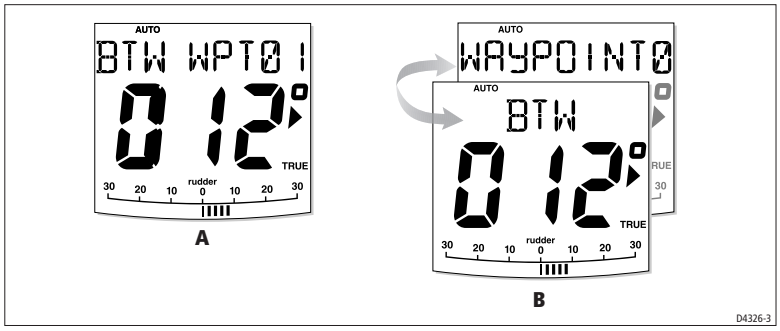
(3) *Most data pages show repeated data so you cannot adjust them: the exceptions are the* RESPONSE *and* RUDDER GAIN *data pages, which you can adjust using the* **up/down** *arrow buttons*



Can I display Waypoint names?

If waypoints have been given names, the SmartPilot controller will display them on the Cross Track Error (XTE), Bearing To Waypoint (BTW) and Distance To Waypoint (DTW) data pages:

- waypoint names of five characters or less are displayed together with the page name (as shown by screen **A** below).
- waypoint names of more than five characters alternate with the page name (as shown by screen **B** below).
- if the waypoint name has more than nine characters, the display only shows the first nine characters.



Warning messages

Shallow warning (SHALLOW)

The SmartPilot shows the Shallow warning if it receives a shallow depth message from an instrument on the SeaTalk system. Press **standby** or **disp** to cancel the warning.

Man Overboard warning (MOB)

The SmartPilot activates the Man Overboard warning if it receives a man overboard (MOB) message from another instrument on the SeaTalk system. It displays the text MOB instead of the waypoint number for the XTE, DTW and BTW data pages.

2.4 User Calibration Options

The calibration information in this handbook relates to only those settings that can be adjusted during normal operation (USER CAL). For information on all available calibration settings, see *SmartPilot Commissioning Guide.*

Note: *Many of the settings are sailboat specific and will only be displayed if your vessel type is set to* SAILBOAT.

How do I access User Calibration settings?

You can only access the calibration mode from Standby mode:

1. With the SmartPilot in Standby mode, press and hold the **standby** button for 2 seconds. The display will change to show DISPLAY CAL.
2. Press the **disp** button once, the display will now show USER CAL.
3. Press **auto** to enter User Calibration.
   The first page of User Calibration will now be displayed.
4. To access other User Calibration pages, press **disp** to scroll down through the items within that grouping:
5. When you reach an item you wish to adjust, use the **rotary control** to change the value.
6. When you have made all the changes you want to make, press and hold **standby** for two seconds to exit calibration mode and save changes.

User Calibration pages

AutoTack angle (SAILBOAT only)

This calibration setting has no effect on ST8001 or ST8002 systems

Gybe inhibit (SAILBOAT only)

This calibration setting has no effect on ST8001 or ST8002 systems

Wind selection (SAILBOAT only)

This screen determines whether the boat steers to apparent or true wind in Wind Vane mode.

Options	
WIND APP (Default)	SmartPilot steers to apparent wind angle
WIND TRUE	SmartPilot steers to true wind angle

WindTrim (SAILBOAT only)

WindTrim controls how quickly the SmartPilot responds to changes in the wind direction. Higher wind trim settings will result in a system that is more responsive to wind changes.

Screen Text	**Options**
WIND TRIM	Range = 1 to 9 **1 to 3** - Least responsive to wind changes (less system activity) **4 to 6** - Moderate response to wind changes **7 to 9** - Most responsive to wind changes (more system activity)

Response level

This sets the default SmartPilot response level setting. The response level controls the relationship between course keeping accuracy and the amount of helm/drive activity. You can make temporary changes to response during normal operation, as described in *Chapter 1, SmartPilot Operation*.

S1G, S2G and S3G systems

Screen Text	Options
RESPONSE	Range = 1 to 9 **levels 9 to 7** gives the tightest course keeping and greatest rudder activity (and power consumption). This can lead to a rough passage in open waters as the SmartPilot may 'fight' the sea. **levels 6 to 4** should give good course keeping with crisp, well controlled turns under normal operating conditions. **levels 3 to 1** minimizes the amount of pilot activity. This conserves power, but may compromise short-term course-keeping accuracy.

Non-G SmartPilot systems

Screen Text	Options
RESPONSE 1	AutoSeastate on (Automatic deadband). The SmartPilot will gradually ignore repetitive boat movements and only react to true variations in course. This provides the best compromise between power consumption and course keeping accuracy.
RESPONSE 2	AutoSeastate off (minimum deadband). This setting provides tighter course keeping but will lead to increased power consumption and drive unit activity.
RESPONSE 3	AutoSeastate off + counter rudder yaw damping. This setting provides the tightest possible course keeping by introducing counter rudder yaw damping.

Chapter 3: Fault Finding & Maintenance

All Raymarine products are designed to provide many years of trouble-free operation. We also put them through comprehensive testing and quality assurance procedures before shipping.

This chapter provides information about identifying problems, interpreting alarm messages, maintaining your SmartPilot and obtaining product support.

If a fault occurs with your SmartPilot, use the fault finding tables in this section to help identify the problem and provide a solution. If you cannot resolve the problem yourself, refer to the product support information.

3.1 Fault finding

SYMPTOM	POSSIBLE CAUSE and SOLUTION
Display is blank	No power – check the power and SeaTalk fuses on course computer, then check main fuse/circuit breaker.
Data page display shows stationary dashes	The control unit is not receiving necessary data from other instruments – check cabling.
Display shows rotating dashes	Compass calibration in progress (see SmartPilot Commissioning Guide).
Displayed compass heading does not agree with the boat's compass	You have not calibrated the compass. Carry out the deviation and alignment procedures (see SmartPilot Commissioning Guide).
No display bar on the display	Rudder bar switched off in Display Calibration – select RUDD BAR or STEER BAR.
Rudder bar display moves in opposite direction to rudder	Reverse the red and green rudder position sensor connections at the course computer.
Boat turns slowly and takes a long time to come onto course	Rudder gain too low. Complete AutoLearn or increase gain setting.
Boat overshoots when turning onto a new course	Rudder gain too high. Complete AutoLearn or decrease gain setting.
The SmartPilot 'hunts' when trying to position the rudder	Adjust the RUDD DAMP setting (see SmartPilot Commissioning Guide). Increase the damping one level at a time until the autopilot stops hunting, and always use the lowest acceptable value.

SYMPTOM	POSSIBLE CAUSE and SOLUTION
The SmartPilot appears to be unstable on Northerly headings in the Northern hemisphere (or Southerly headings in the Southern hemisphere)	Northerly/Southerly heading correction (AutoAdapt) is not set up (see SmartPilot Commissioning Guide). [Does not apply to S1G, S2G and S3G systems.]
You cannot enter Seatrial Calibration	Seatrial calibration lock is on – turn off the calibration protection feature in Dealer Calibration (see *SmartPilot Commissioning Guide*).
The SmartPilot will not 'talk' to other SeaTalk instruments	Cabling problem – make sure all the cables are connected properly.
Position information not received	Navigator not transmitting the correct position data.
The SmartPilot will not auto advance to the next waypoint	No bearing to waypoint information received from the navigator.
Non-Raymarine 24 V autopilots clutch slipping	Check that the clutch fuse is in the correct position. E.g. 24 V position for 24 V clutches.
When holding a constant course in STANDBY mode, the heading continuously changes	The Autopilot is connected to a Raymarine Pathfinder unit with the "Bridge NMEA Heading" option switched on. Disable this feature on the Pathfinder unit.

SmartPilot alarm messages

When the SmartPilot detects a fault or failure on the system, it will activate one of the alarm messages listed in the following table.

- Unless otherwise stated, you should respond to the alarm by pressing **standby** to clear the alarm and return to manual control, before you attempt to resolve the problem.
- In some situations, the SmartPilot will raise more than one alarm. When you have dealt with the first alarm, it will display the next alarm.

ALARM MESSAGE	POSSIBLE CAUSE and SOLUTION
AUTO RELEASE	Possible fault with rudder position sensor – check connections. OR Stern (I/O) drives only – you have taken manual control of steering with AutoRelease on. The alarm cancels automatically after 10 seconds.
CURRENT LIMIT	Serious drive failure – the drive is taking too much current due to short-circuit or jamming. Check the drive unit.
DRIVE STOPPED	The autopilot is unable to turn the rudder (this occurs if the weather load on helm is too high, or if the rudder position sensor has passed beyond the preset rudder limits or rudder end-stops). Check drive and rudder position sensor.
LOW BATTERY	Supply voltage has dropped below acceptable limits. To respond to a Low Battery alarm: • press standby to clear the alarm and return to hand steering • start the engine to recharge the battery
LRN FAIL 1, 2 or 4	AutoLearn not completed successfully. Failure codes: 1 = AutoLearn has not been carried out (default setting) 2 = AutoLearn failed, usually due to manual interruption 4 = AutoLearn failed, probably due to drive or compass failure Repeat the AutoLearn procedure.
MOT POW SWAPPED	Motor cables are connected to power terminals (and power cables are connected to motor terminals) at course computer. Turn off power and swap over connections.

NO DATA	Caused by any of the following situations:
	• the compass is not connected
	• the autopilot is in Wind Vane mode and it has not received wind angle data for 30 seconds
	• the autopilot is in Track mode and:
	  • the autopilot is not receiving SeaTalk navigation data, or
	  • the position sensor (GPS, Loran, Decca) is receiving a low strength signal – this will clear when the signal improves
	Check connections to the compass, wind instrument and navigator.
	Note: *The autopilot stops adjusting the heading as soon as it loses data.*

NO PILOT	The controller is not receiving data from the SmartPilot computer. Check connections and check course computer is switched on.

ALARM MESSAGE	POSSIBLE CAUSE and SOLUTION
RG FAIL	GyroPlus yaw sensor has failed: • If you have a S1G, S2G or S3G course computer with internal GyroPlus sensor – call a Raymarine service agent. • If you have a Non-G°course computer with external GyroPlus yaw sensor – check the sensor and connections, then call a Raymarine service agent.
SEATALK and FAIL 1 or 2	SeaTalk data problem on one of the SeaTalk lines – check connections.
SEATALK and FAIL	The control unit cannot transmit data to the SeaTalk system. Make sure all SeaTalk cables are connected properly.

3.2 General maintenance

Routine checks

CAUTION: Do not dismantle SmartPilot products

The SmartPilot computer and controller do not contain any user serviceable parts. They should be serviced only by authorized Raymarine service technicians.

The SmartPilot computer does NOT contain user-serviceable parts. If you remove the main cover you will invalidate the warranty. The controller is also a sealed unit, so user maintenance is limited to the following checks

- make sure all cable connectors are firmly attached
- examine for signs of wear or damage – replace any damaged cables

Note: *Do not use chemical or abrasive materials to clean the SmartPilot computer. If the case is dirty, wipe it with a clean, damp cloth.*

Cleaning the display

CAUTION: Avoid damage when cleaning

Take care when cleaning the display. Avoid wiping the display screen with a dry cloth as this could scratch the screen coating. If necessary, use only a mild detergent.

- Never use chemical or abrasive materials to clean the controller. If it is dirty, wipe it with a clean, damp cloth.
- In certain conditions, condensation may appear inside the display screen. This will not harm the unit, and you can clear it by switching on the illumination for a short time.

EMC advice

- When powered up, all electrical equipment produces electromagnetic fields. These can cause adjacent pieces of electrical equipment to interact with one another, with a consequent adverse effect on operation.
- To minimize these effects and enable you to get the best possible performance from your Raymarine equipment, guidelines are given in the installation instructions, to enable you to ensure minimum interaction between different items of equipment, i.e. ensure optimum Electromagnetic Compatibility (EMC).
- Always report any EMC-related problems to your nearest Raymarine dealer. We use such information to improve our quality standards.
- In some installations, it may not be possible to prevent the equipment from being affected by external influences. In general this will not damage the equipment but it can lead to spurious resetting action, or momentarily may result in faulty operation.

Product support

Raymarine provides a comprehensive customer support service, on the world wide web and by telephone help line. Please use either of these facilities if you are unable to rectify a problem.

World wide web

Please visit the Customer Support area of our web site at:

www.raymarine.com

As well as providing a comprehensive Frequently Asked Questions section and servicing information, the web site gives e-mail access to the Raymarine Technical Support Department and a details of the locations of Raymarine agents, worldwide.

Telephone help line

If you do not have access to the world wide web, please call our help line.

In the USA, call:

- +1 800 539 5539, extension 2444 or
- +1 603 881 5200 extension 2444

In the UK, Europe the Middle East or the Far East, call:

- +44 (0) 23 9271 4713 (voice)
- +44 (0) 23 9266 1228 (fax)

Help us to help you

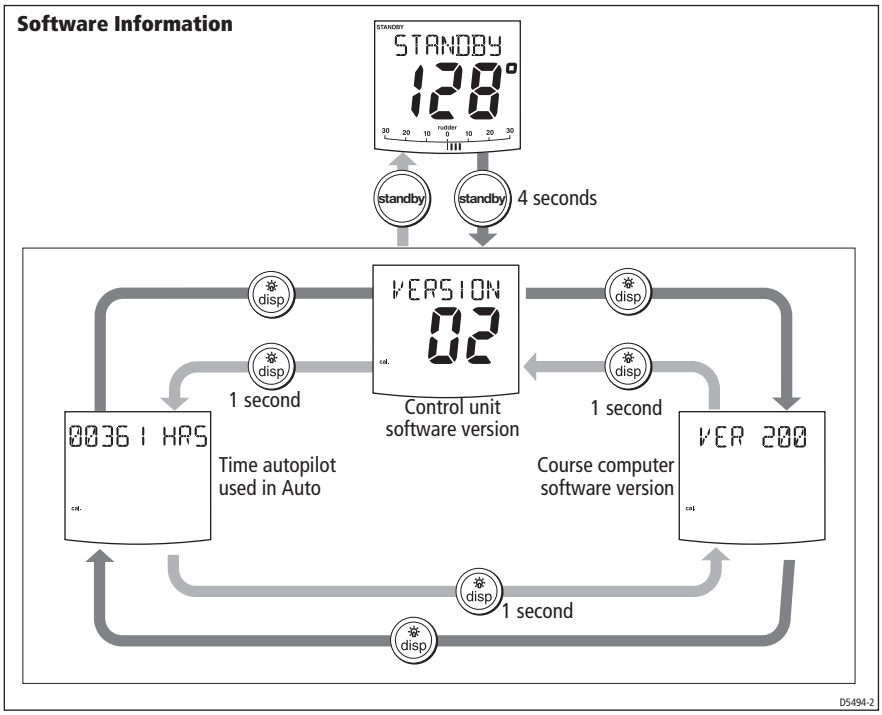
When requesting service, please quote the following product information:

- Equipment type.
- Model number.
- Serial number.
- Software issue number.

Software information

The following illustration shows how to display the software information:

- press and hold **standby** for 4 seconds:
  - after 2 seconds you will see the DISPLAY CAL screen
  - then after another 2 seconds you see controller software version
- press **disp** to display the computer software version
- press **disp** again to display the total number of hours the SmartPilot has been used in Auto mode.



Product details table

For future reference, you may want to use this table to record serial and software information for your SmartPilot:

	Serial Number	Software Version
SmartPilot Controller		
SmartPilot Computer		
Hours Used		**hours**

Specifications

ST8002 control unit

Nominal supply voltage:	12 V DC via SeaTalk
Operating voltage range:	10 V to 15 V DC
Current consumption (in Standby mode)	50 mA (less than 120 mA with full lighting)
Operating temperature:	0 °C to +70 °C (32 °F to 158 °F)
Water protection:	waterproof to CFR46
Overall dimensions: width height depth	 175 mm (6.9 in) 115 mm (4.53 in) 54 mm (2.13 in)
Keypad:	9 button illuminated keypad, with rotary control
Liquid Crystal Display (LCD):	shows heading, locked course and navigational data, and up to 15 data pages
LCD illumination:	3 brightness levels + off; 15 contrast levels
Input connections:	SeaTalk (x2) and NMEA 0183
Output connections:	SeaTalk (x2)
CE approvals:	conforms to: 89/336/EC (EMC), EN60945:1997

SmartPilot computer functions

SmartPilot computer	
S1G, S2G and S3G systems	**Non-G systems**
• Internal GyroPlus yaw sensor • Enhanced course keeping using AST • FastTrim • Full access to AutoLearn, providing automatic steering calibration • Improved track-keeping • Steers to true and apparent wind in Wind Vane mode • Improved calibration access	• Full basic functionality • Improved track-keeping • Steers to true and apparent wind in Wind Vane mode • Improved calibration access, but without AutoLearn • Uses Raymarine steering algorithm without AST • No FastTrim

Glossary

Term	Meaning
AST	Advanced Steering Technology (AST) is Raymarine's unique advanced steering algorithm. It uses inputs from a wide variety of sensors to tune the autopilot's operation to provide superior control of the boat in any condition.
AutoLearn	Self-learning calibration feature available on S1G, S2G and S3G autopilot systems.
AutoTrim	The AutoTrim setting determines the rate at which the autopilot applies 'standing helm' to correct for trim changes caused by varying wind loads on the sails or superstructure.
AWG	American Wire Gauge.
CE	Marked on Raymarine products that comply with defined European Community standards.
counter rudder	Counter rudder is the amount of rudder the autopilot applies to try to prevent the boat from yawing off course. Higher counter rudder settings result in more rudder being applied.
CR pump	Constant Running hydraulic pump.
DC	Direct current.
EMC (Electromagnetic Compatibility)	When powered up, all electrical equipment produces electromagnetic fields. These can cause adjacent pieces of electrical equipment to interact with one another, and this can degrade their performance. By following the EMC guidelines in this handbook, you can minimize these effects by ensuring optimum Electromagnetic Compatibility (EMC) between equipment.
Fluxgate	Standard Raymarine compass supplied with course computer core pack.
GPS	Global Positioning System.
GyroPlus	Raymarine's GyroPlus yaw sensor that measures the boat's rate of turn. It is built into the S1G, S2G and S3G course computers.
I/O drive	Inboard/Outboard or stern drive.
MOB	Man overboard.
nm	Nautical mile.

Term	Meaning
NMEA	The NMEA (National Maritime Electronics Association) protocol is an internationally accepted serial communication interface standard for sharing data between electronic equipment. Raymarine products can share information with non-SeaTalk equipment using the NMEA 0183 protocol.
response	The autopilot response level controls the relationship between course keeping accuracy and the amount of helm/drive activity.
rudder gain	Rudder gain is a measure of how much helm the autopilot will apply to correct course errors. The higher the setting the more rudder will be applied.
SeaTalk	SeaTalk is Raymarine's proprietary communication system. It links the products to provide a single, integrated system sharing power and data.
SeaTalk bus	This refers to the continuous SeaTalk system connecting together a series of Raymarine units.
SM	Statute (land) mile.
VHF	Very High Frequency (radio).
WindTrim	WindTrim (wind response) controls how quickly the autopilot responds to changes in the wind direction. Higher wind trim settings will result in a pilot that is more responsive to wind changes.
XTE	Cross track error.
Yaw	The boat's rate of turn (°/sec).

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Raymarine World Wide Warranty

Raymarine Inc.

APPLICABLE TO PRODUCTS SOLD THROUGH OFFICIAL RAYMARINE INC. DEALERS, DISTRIBUTORS AND BOAT BUILDERS WITHIN THE AMERICAS AND CARIBBEAN.

Limited warranty

Subject to the terms, conditions and limitations set forth in this U.S. Limited Warranty (hereinafter the 'Warranty'), Raymarine warrants that its products, when properly installed and used, will be free from defects in material and workmanship for a period of twenty-four (24) months (with respect to VHF radios, a period of thirty-six (36) months), from the date of first purchase (the 'Warranty Period').

For the purposes of this warranty, 'date of first purchase' means the date that the product was purchased by the first retail customer; or in the case of a product installed on a new vessel by a certified Raymarine original equipment manufacturer (a 'Raymarine OEM'), the date that such vessel was purchased by the first retail customer.

Raymarine will, at its sole option, repair or replace any defective products or components returned during the Warranty Period in accordance with the terms, conditions and limitations set forth below. **Such repairs or replacement will be the sole remedy of the customer under this Warranty.**

Obtaining Warranty Service

Standard Warranty Service

To qualify for standard warranty service the product must be returned to a Raymarine-certified service agent, or directly to Raymarine in person, or by mail (i) within the Warranty Period, and (ii) within thirty (30) days of the alleged product failure.Any products returned by mail must be securely packaged and sent pre-paid and insured to Raymarine or to a Raymarine-certified service agent. All products, whether returned in person or by mail, must be accompanied by a copy of the original sales receipt, to be eligible for standard warranty service.

A list of Raymarine-certified service agents is available from Raymarine Technical Support or at **www.raymarine.com**

'On Board' Warranty Service

For any Raymarine product or system that (i) has been installed on your vessel by a Raymarine-certified service agent or by a Raymarine OEM, and (ii) has a MSRP equal to or greater than USD $2,500, you are eligible to receive warranty service by a Raymarine certified service agent on-board your vessel ('On Board Warranty Service') for a period of 12 months from the date of first purchase of such product or system, or the date of first purchase of the vessel on which such product or system has been installed (the 'On Board Warranty Period'). In order to obtain On Board Warranty Service eligible customers **MUST**:

- (i) within the On Board Warranty Period, and (ii) within thirty (30) days from the date of the alleged failure giving rise to the warranty claim for which you are requesting On Board Warranty Service, contact a local Raymarine-certified service agent and request On Board Warranty Service.
- Present to the Raymarine-certified service agent a copy of the original sales receipt for the product, together with proof of the date of installation of the product by a Raymarine-certified service agent. The service agent may at its sole option, accept or deny such proof of purchase and proof of installation as sufficient to qualify you for On Board Warranty Service.

Costs associated with travel, mileage, taxi fares, launch or docking fees, aircraft or vehicle rental, meals, customs, shipping, communication charges, and service agent travel costs are specifically excluded from coverage under this Warranty and are your responsibility. **In addition**, this Warranty does not cover fees associated with hauling, shipping or towing your vessel to a Raymarine-certified agent.

Upon the expiration of the On Board Warranty Period, you are still eligible to receive standard warranty service for the remaining term of the Warranty Period, but will not be eligible for continued On Board Warranty Service.

Limitations and Exclusions

In addition to any other limitations and exclusions set forth herein, Raymarine is not responsible for, and this Warranty does not cover:

- failures due to abuse, misuse, accident, unauthorized alteration or repair, improper installation (whether or not by a Raymarine-certified service agent), shipping damage or corrosion;
- Costs associated with routine system checkouts, alignment/calibration, seatrials or commissioning;
- repair or replacement of consumable items, including, without limitation, fuses, batteries, drive belts, radar mixer diodes, snap-in impeller carriers, impellers, impeller bearings and impeller shafts;
- costs associated with overtime or premium labor costs;
- differences in material, coloring or size that may exist between actual products and the pictures or descriptions of such products in our advertising, advertising literature or on the Internet;
- products purchased by a customer from a United States dealer via the Internet if such products were not delivered and installed within the United States; or
- the replacement of missing components from the package of any product purchased through an online auction site.

Other conditions

This Warranty is fully transferable provided that you furnish the original proof of purchase to Raymarine or, in the case of On Board Warranty Service, to a Raymarine-certified service agent. This Warranty is void if the label bearing the serial number has been removed or defaced.

TO THE EXTENT CONSISTENT WITH STATE AND FEDERAL LAW, THE FOREGOING WARRANTY IS RAYMARINE'S SOLE WARRANTY AND IS APPLICABLE ONLY TO NEW PRODUCTS PURCHASED IN THE UNITED STATES OF AMERICA. THE PROVISIONS OF THIS WARRANTY ARE IN LIEU OF ANY OTHER WRITTEN WARRANTY, WHETHER EXPRESSED OR IMPLIED, WRITTEN OR ORAL, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

THE LIABILITY OF RAYMARINE TO A CUSTOMER UNDER THIS WARRANTY, WHETHER FOR BREACH OF CONTRACT, TORT, BREACH OF STATUTORY DUTY OR OTHERWISE SHALL IN NO EVENT EXCEED AN AMOUNT EQUAL TO TEN (10) TIMES THE MANUFACTURER'S SUGGESTED RETAIL PRICE OF THE PRODUCT GIVING RISE TO SUCH LIABILITY AND IN NO EVENT SHALL RAYMARINE BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES.

SOME JURISDICTIONS DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM JURISDICTION TO JURISDICTION.

This Warranty supersedes and replaces all previous Warranties.

January 2005

Raymarine UK Ltd.

APPLICABLE TO PRODUCT SOLD THROUGH OFFICIAL RAYMARINE UK LTD. DEALERS, DISTRIBUTORS AND BOAT BUILDERS WITHIN EUROPE, THE MIDDLE AND FAR EAST, AFRICA AND AUSTRALASIA.

Limited Warranty

The Raymarine warranty terms and conditions as described below do not affect the customers legal rights and complies with EU Directive 1999/44/EC.

In order to ensure that the product continues to operate efficiently and reliably, we recommend that, before using the product, the customer carefully reads the Owner's Handbook and follows the advice on the safe and correct operation and use of the product. We recommend that the Raymarine product is installed by a Raymarine certified installer. Installation by persons other than a Raymarine certified installer may invalidate the warranty.

1. Product warranty

1.1 Raymarine warrants each new product to be of good materials and workmanship. Raymarine, or its approved agents, will repair or exchange under warranty any parts or product proven to be defective in material or workmanship under normal use, for a period of 2 years (24 months) from date of sale to end user, subject to the limits contained in this warranty document.

1.2 The Raymarine warranty covers the parts and labour associated with any warranty repair as described above, provided that the product is returned to Raymarine or one of its approved agents.

1.3 Raymarine reserve the right to replace under warranty, not repair, certain Raymarine products subject to the limitations below, provided that they are returned to the nearest Raymarine National Distributor. For details of such products refer to the internet at *www.raymarine.com* or contact your nearest Raymarine National Distributor.

2. Onboard warranty

2.1 In addition to the Product warranty cover as described above, Raymarine will, authorize onboard warranty service by the nearest Raymarine approved service agent, subject to the maximum mileage and other limits referred to in paragraph 4.12 below, on products, where proof of installation, or commission by Raymarine certified installers, can be shown.

2.2 The warranty provides for onboard repair or exchange of the product, by Raymarine or its approved service agents, for a period of 2 years (24 months), subject to the limits contained in this warranty document. In the case of a product installed, by a Raymarine certified OEM installer, on a new boat prior to the sale of the boat to a customer, the 2-year period will begin on the date of the sale of the boat to the customer. In the case of a product installed, by a Raymarine certified installer, on a boat already in the possession of the customer, the 2-year period will begin on the date of the commissioning of the installed product.

2.3 Certain Raymarine products are not covered by onboard warranty unless the products are pre-registered and on board warranty is purchased from the Raymarine certified installer. For details of such products refer to the internet at *www.raymarine.com* or contact your nearest Raymarine National Distributor.

2.4 The Purchaseable onboard warranty is subject to the limitations below.

3.Obtaining warranty service

3.1 In the event of warranty service being required, the customer should contact Raymarine Technical Support or the nearest Raymarine approved service agent - the contact details of Raymarine Technical Support and a full list of the names and details of worldwide service agents are available on the internet at *www.raymarine.com* and in the Owner's Handbook.

3.2 In cases where the customer is requesting a warranty service and a Raymarine certified installer has not installed the product; i.e. Product warranty, the affected product must be returned to the customer's local Raymarine approved service agent or direct to Raymarine with:

3.2.1 proof of purchase showing the date of purchase and the name of the supplier of the product; and

3.2.2 the serial number of the affected product; or

3.2.3 a warranty card completed by the product supplier (which will contain the information required by paragraphs 3.2.1 and 3.2.2).

Subject to the limitations below, the product will be repaired or replaced (at the discretion of Raymarine or a Raymarine Service Agent) at no further cost and promptly returned to the customer.

3.3 In cases where the customer is making a warranty claim and the product has been installed by a Raymarine certified installer, (boat builder, installer, dealer etc.) i.e. Onboard warranty, the nearest Raymarine approved service agent should be contacted and onboard service requested (which will be subject to the limits referred to in paragraph 4.12 below). Before the onboard warranty service is performed, the customer must have available:

3.3.1 proof of purchase showing the date of purchase and the name of the supplier of the product; and

3.3.2 the serial number of the affected product; or

3.3.3 proof of installation of the product by a Raymarine certified installer; or

3.3.4 a warranty card completed by the product supplier (which will contain the information required by paragraphs 3.3.1 and 3.3.3).

3.4 In cases where onboard warranty has been purchased - as described in 2.3; the nearest Raymarine approved service agent should be contacted and onboard service requested, information detailed in 3.3.1 and 3.3.2 is required. Onboard warranty service will only be performed if the product serial number confirms that the onboard warranty service has been purchased and is valid.

4. Warranty limitations

4.1 Raymarine warranty policy does not apply to any product that has been subjected to accident, abuse or misuse, shipping damage, alterations, corrosion, incorrect and/or non-authorized service, or products on which the serial number has been altered, mutilated or removed.

4.2 Certain products do not carry the onboard warranty, as described in section 2 above, unless the onboard warranty cover is purchased at the time of installation. The purchaseable onboard warranty is only available on products purchased in specific territories, for further details refer to the internet at *www.raymarine.com* or contact your nearest Raymarine National Distributor.

4.3 Products purchased outside the country of installation will not be covered by onboard warranty.

4.4 Raymarine assumes no responsibility for damage incurred during installation or as a result of improper installation.

4.5 This warranty does not cover routine system checkouts, alignment/calibration, seatrials or commissioning, unless required by replacement of part(s) in the area being aligned.

4.6 Raymarine assumes no responsibility for damage caused by or to other equipment, systems or components occasioned by improper or unauthorized connection, or use, of the product.

4.7 Consumable items, including, but not limited to: fuses, batteries, drive belts, radar mixer diodes, snap-in impeller carriers, impellers, impeller bearings, and impeller shafts are specifically excluded from this warranty. A complete list of the consumable items relating to each product can be found in the Owner's Handbook and/or on the internet at *www.raymarine.com*.

4.8 All costs associated with transducer replacement, other than the cost of the transducer itself, are specifically excluded from this warranty.

4.9 Overtime/premium labour portion of services outside of normal working hours is not covered by this warranty.

4.10 If repairs are necessary under the warranty, the affected product must be forwarded to a Raymarine facility or a Raymarine approved service agent, at the owner's expense.

4.11 The Raymarine warranty does not cover any differences in material, coloring or size between those alluded to in corporate advertising, literature or published on the internet, which are not specifically objected to at the time of delivery.

4.12 Travel costs other than auto mileage, tolls and two (2) hours travel time, are specifically excluded from the warranty on all products. Costs, which are excluded from the coverage of this warranty, include but are not limited to; taxi fares, launch fees, aircraft rental, subsistence, customs, shipping, and communications charges etc.

4.13 Neither Raymarine nor a Raymarine service agent shall be liable for any incidental, indirect, consequential or special (including punitive or multiple) damages, nor shall Raymarine or a Raymarine service agent be liable for any loss of profit, business, contracts, opportunity, goodwill or other similar loss. The liability of Raymarine or a Raymarine service agent to a customer under this warranty, whether for breach of contract, tort, breach of statutory duty or otherwise, shall not exceed US$1,000,000. Nothing in this paragraph 4.13 shall limit the liability of Raymarine or a Raymarine service agent in respect of death or personal injury caused by its negligence, fraud or any other liability which by law, cannot be excluded or limited.

4.14 All Raymarine products sold or provided hereunder are merely aids to navigation. It is the responsibility of the user to exercise discretion and proper navigational skill independent of any Raymarine product.

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Raymarine Service Centers

Complete product information and interactive help is available at:
www.raymarine.com

North and South America

Raymarine Technical Support
1-800-539-5539
or, +1 603-881-5200

Product Repair and Service
Raymarine Product Repair Center
21 Manchester Street,
Merrimack,
NH 03054-4801
USA

Europe, Middle East, Africa and Australasia

Raymarine Technical Support
+44 (0) 23 9271 4713

Product Repair and Service
Raymarine plc
Anchorage Park
Portsmouth
PO3 5TD
England

Help us to help you
To allow us to respond to your needs faster, please quote the Equipment type, Model number and Serial number when requesting service

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Stick barcode label here

Purchased from	Purchase date
Dealer address	
Installed by	Installation date
Commissioned by	Commissioning date
Owners name Mailing address	